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ECINS Historic Data – Access Statement

EDAN Lincs previously used the ECINS Case Management System (CMS) to record and manage case information as part of the Lincolnshire Domestic Abuse Specialist Service (LDASS) commissioned by Lincolnshire County Council (LCC).

Following the cessation of access to ECINS on the 30th September 2026, LCC has confirmed that the relevant historic data has been retained and is undertaking work to make the historic case information held within the system accessible again.

During this transitional period, EDAN Lincs does not have direct access to historic information held within the closed ECINS system. As a result, we may be unable to access or provide historic case information that would previously have been available to us. This may affect our ability to fully respond to requests or requirements where historic case information is required, including but not limited to:

- information sharing through the MARAC;
- information sharing through the Domestic Abuse Related Death Review (DARDR) process;
- Subject Access Requests (SARs);
- requests for information from the police or courts
- requests for Legal aid letters.; and
- information required to support investigations relating to complaints.

We will continue to use all information available to us through our current systems and other appropriate sources and will take reasonable steps to identify and provide relevant information that is accessible to us.

This temporary limitation on access is expected to last a few months and is a consequence of the closure of the ECINS system and the ongoing work undertaken by LCC to make the retained historic data accessible.

If you have queries or would like to discuss this matter, please do not hesitate to reach out to EDAN Lincs CEO Celia Madden, celia.madden@edanlincs.org.uk